



# Supporting Students

## Educators Checklist for supporting students when the placement is challenging

### Difficult situations and challenges

Described or observed behaviours:

- Emotional problems including high anxiety or stress
- Difficulty linking theory to practice
- Difficulty with clinical reasoning or clinical activity
- Challenging behaviours (i.e. dominating, shy/quiet, disengaged, disruptive etc)
- Lack of interest in clinical area of placement
- Poor communication skills (with staff or NDIS participants)
- Poor organisational, prioritisation and administrative skills
- Lack of self-direction
- Conflict with clinical educator
- Overconfidence

Described or observed influences:

- Personal stress
- Stress relating to other commitments (work, family, university deadlines)
- Cultural conflict. Students may be confronted by the needs of NDIS participants
- Culture shock
- Unclear expectations
- Lack of confidence
- Inadequate feedback regarding performance in previous placements
- Limited clinical experience
- Negative experience in a previous clinical placement
- Readiness for learning

Notes:



### Educator Strategies

- 1. Identify and explore the problem as early as possible
- 2. Provide timely and factual feedback
- 3. Be supportive
- 4. Develop a strategy
- 5. Maintain confidentiality
- 6. Document the process
- 7. Seek support
- 8. Review and evaluate outcomes

Notes:

### Educator reflections

- I understand my own skills and limitations
- I feel equipped to address the issues with the student
- I need to seek support from my provider organisation and / or the university
- I have reviewed the student assessment resources and competency information provided by professional and regulatory bodies when assessing the student
- I am aware of the university policy and discipline specific requirements for reporting the behaviour.
- In the event of unprofessional conduct by the student, I need to notify the university
- In the event of unprofessional conduct by the student, I need to notify the relevant regulatory agency

Notes: